

RIGHT OF WITHDRAWAL

Information for consumers on distance contracts for goods

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period shall be fourteen days from the day on which you or a third party named by you, other than the carrier,

- acquires physical possession of the goods; or
- in the case of a contract relating to multiple goods ordered in one order and delivered separately: acquires physical possession of the last good; or
- in the case of a contract relating to delivery of a good consisting of multiple lots or pieces: acquires physical possession of the last lot or piece; or
- in the case of a contract for regular delivery of goods during a defined period of time: acquires physical possession of the first good.

To exercise your right of withdrawal, you must inform us

ROW&SAIL GmbH
Gewerbezeile 9
4040 Lichtenberg
Austria
Telephone: +43 7239 20275 | Email: office@rowandsail.com

by means of a clear statement (for example, a letter sent by post or an email) of your decision to withdraw from this contract. You may use the attached withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse all payments received from you, including the costs of delivery (except for supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event no later than fourteen days from the day on which we are informed of your decision to withdraw from this contract.

We shall make the reimbursement using the same means of payment as you used for the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or until you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us at the address stated above, without undue delay and in any event no later than fourteen days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired.

You will bear the direct cost of returning the goods. The direct cost of returning an XCAT is estimated at no more than approximately EUR 350.00 for returns from Austria, EUR 550.00 from Germany, and EUR 750.00 from the other European countries to which we deliver.

You are only liable for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the goods.



WITHDRAWAL FORM

If you wish to withdraw from the contract, please complete and return this form. Use of this form is not mandatory.

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I/We (*) hereby give notice that I/we (*) withdraw from my/our (*) contract of sale of the following goods:

Ordered on (*) / received on (*):

Name of consumer(s):

Address of consumer(s):

Order number (optional):

Place, date:

Signature of consumer(s) (only if this form is notified on paper):

(*) Delete as appropriate.

